**Maria Waker**

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**SUMMARY**

Software Developer with demonstrated proficiency in design, development, and deployment of enterprise applications in the financial industry. Deep understanding of object-oriented analysis and design, with experience building software in C++ and Java. Focused on building systems with improved functionality and productivity.

**EDUCATION**

Metropolitan State University, St. Paul, MN anticipated May 2019

**Bachelor of Science:** **Computer Science**; GPA: 3.64

**PROFESSIONAL EXPERIENCE**

Meridian Behavioral Health, St. Paul 2015–present

**Technical Support**

* Streamline the nonprofit’s insurance billing system, saving 40 staff hours monthly
* Modify legacy systems for client records and billing where feasible
* Install Windows 10 and MS Office 2013 on office computers; train staff as needed
* Replace inefficient networking system to ensure accurate medical recordkeeping

Thomson Reuters, Eagan May 2015-August 2015

**Software Developer**

* Designed, coded, and maintained invoice and management reporting systems
* Monitored the invoice process to ensure error-free billing of law firm clients
* Developed and maintained an internal system to evaluate errors and find solutions
* Analyzed and identified areas for modification of legacy software systems
* Created technical specifications and test plans in collaboration with technical writers

Randolph Heights Elementary, St. Paul 2010–2015

**Special Education Assistant**

* Gained rapport with special education students, focusing on those on the autism spectrum
* Taught students how to use computers as a learning aid
* Assisted the school’s technology specialist with installing software and troubleshooting
* Raised students’ reading scores by using the Accelerated Reading Program

**TECHNICAL SKILLS**

* Operating Systems: Windows (XP, 2000, NT)/Mac OS/Unix (Linux and Sun Solaris)
* Protocols/Networks: TCIP/IP, IPX/SPX, Gigabit Ethernet
* Hardware: Hard drives, printers, scanners, hubs, NIC cards
* Software: Microsoft Office, FileMaker Pro, pcAnywhere,